

HOLIDAY COTTAGES BOOKING FORM



Name:.....

Address:.....

.....Post Code.....

Tel.....Mobile

If you would like to hear about our special offers and news in the future, please provide your email address below:

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Where did you hear about us?

- Internet** **Visit Scotland** **Returning Client** **Recommendation**

I hereby confirm that I will rent the following cottage(s):

- Gardens Cottage** **Rose Valley Cottage** **Laundry Cottage** **Keepers Cottage** **The Farmhouse**

Arrival Date:Departure Date:Number in Party:.....

Payment: **Credit/Debit Card**

Card Number:.....

Expiry:.....Issue No •Security number:

I AGREE TO THE FOLLOWING CHARGES BEING MADE THERETO:

The full rental fee of (£) is payable to secure your booking.

I have read and agreed to the terms & conditions

Signed:.....Date:.....

FAQs

- **Payment:** Payment of the full rental amount is required at the time of booking.
- **Access Information:** Please email cottages@dunvegancastle.com for more information or call Lynne on 01470 521206, option 4. Please ensure that you have received and printed off your access information before travelling, as this contains directions and the contact information that you will require in case of an emergency.
- **Check-in:** Self-check-in is after 5pm on the date of arrival and check-out is by 10am on the date of departure.
- **On departure:** We respectfully request our guests to kindly leave the cottage as they found it when they arrived.
- **Private Parking:** Parking is freely available at all our cottages.
- **WiFi:** WiFi is available in all our cottages.
- **Heating:** All our cottages are centrally heated.
- **No Smoking:** We operate a strict no smoking policy in all our cottages.
- **No Pets:** We operate a no pets policy for the comfort of guests with allergies.
- **Minimum rental period:** Our minimum rental period is 3 nights.
- **Firewood:** All our cottages (except for Laundry Cottage) have either an open fire or a wood burning stove in addition to the central heating system. Firewood and kindling is not included in your cottage rental price. If you wish this to be provided for you, please select this option when booking your cottage and we will arrange this for an additional charge.

TERMS & CONDITIONS

- Payment of the full rental fee is to be paid to secure your booking.
- Self-check-in is after 5pm on the date of arrival and check-out is by 10am on the date of departure.
- We operate a strict **No Pets** and **No Smoking Policy** in all our cottages.
- The number of persons occupying the property should not exceed the capacity of each holiday cottage which is clearly stated.
- Please advise us of any breakage and/or damage that occurs during your stay. We do not charge for minor breakages/damage which may occur as a result of normal wear and tear, but we reserve the right to charge for breakages and/or damage which occur as a result of reckless or deliberate misuse. Any missing or damaged items must be paid for in full by the guest on demand.
- It is the guest's responsibility to take reasonable and proper care of the property, its furniture, fittings and effects in and around the property and leave them in the same state of repair as they found them. In exceptional circumstances, additional cleaning charges may be applied depending on the state of the property at the end of the rental period.
- It is the responsibility of the guest to ensure that the property is always left secure when it is unoccupied.
- By making this booking, you have read and accepted these Terms & Conditions. You must ensure that all members of your party understand and comply with these Terms and Conditions.

CANCELLATION POLICY

- We operate a 30-day cancellation policy.
- In the event of a cancellation outwith 30 days, the pre-payment will be refunded less an administration fee of £200 per booking.
- In the event of a cancellation within 30 days, the pre-payment will not be refunded unless the cottage is re-let to another guest.
- If the cottage is re-let, the pre-payment will be refunded less an administration fee of £200 per booking.
- For your own peace of mind, we recommend that you take out travel insurance to indemnify you for any unforeseen circumstances.



THE FARMHOUSE 

THE COTTAGE 

KEEPERS COTTAGE 

LAUNDRY COTTAGE 

GARDENS COTTAGE 

ROSE VALLEY COTTAGE 

DUNVEGAN CASTLE

CASTLE CAR PARK

A850

HOLIDAY COTTAGES MAP